

CRMJetty Rolls Out PortalXpand for Dynamics 365



News-Press Release

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Summary

CRMJetty is a leading portal solution provider and develops portals for Salesforce, Dynamics, Suite CRM, and SugarCRM. It serves clients from across 25+ countries and has completed over 70 custom integrations so far. With 14 years of experience in the portal development industry, it has successfully completed over 1200 projects so far.

Message

1st February 2021, Ahmedabad: CRMJetty, a portal development company based in India, has rolled out PortalXpand - an advanced and feature-rich Dynamics 365 customer portal. By providing a seamless sync between Dynamics 365 and portal, this tool helps organizations manage all the activities in a centralized manner. It also helps make management of CRM entities including vendors, customers, partners, etc. seamless and more efficient. "Dynamics 365 is undoubtedly one of the best and globally popular CRM systems due to security and scalability. However, organizations find it cumbersome to manage all the CRM entities and connect with customers at times. This is because they don't have a centralized view of all the activities, entities, etc. With a view to helping Dynamics 365 users manage CRM entities, customers' cases, and activities more effectively, we have come up with PortalXpand. Our Dynamics CRM portal is a cutting-edge portal to help organizations manage their entities easily and at lower operational costs.", said Maulik Shah, the CEO. "Customer satisfaction is the top priority for most of the organizations. The easier it is for customers to interact with you, the more their experience gets enhanced. With the right portal solution at your disposal, you can easily enhance your customer experience. With the same goal of helping Dynamics 365 organizations with that, we have developed our latest PortalXpand.", said Chaitali Choksi the Product Owner. He further added, "Driving efficiency in your business operations may not be an easy task. It is still possible though. With PortalXpand, you can achieve both operational efficiency and high levels of customer satisfaction. Talking of the entities, it supports all default CRM entities and lets you configure custom entities with features like 360 degree entity support. Coming to security, the role-based access feature enables full control over who sees what in the organization if you are the super-admin. What more? You can configure it easily to suit your requirements without any heavy coding and customize forms and pages. Your customers can manage their cases and access knowledge base articles with a simple login. In short, it's got all that you seek in a portal for your Dynamics 365 organization." About CRMJetty CRMJetty is a leading portal solution provider and develops portals for Salesforce, Dynamics, Suite CRM, and SugarCRM. It serves clients from across 25+ countries and has completed over 70 custom integrations so far. With 14 years of experience in the portal development industry, it has successfully completed over 1200 projects so far. To know more about CRMJetty and integrate PortalXpand, you can visit <https://www.crmjetty.com/dynamicscrm-customer-portal.htm>.

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